

DIRECTIONS TO ADJUST YOUR TAP APPLICATION

(This is NOT directions to apply for the TAP application)

Follow the instructions below to access/adjust the following...

- Review your NYS (TAP) Financial Aid Information
- Update your College Information
- Chang your HESC PIN Account/Email Address

Step 1: Visit www.hesc.ny.gov and click “STUDENT ACCESS”

The screenshot shows the homepage of the Higher Education Services Corporation (HESC) website. The browser address bar displays 'https://www.hesc.ny.gov'. The navigation menu includes 'Services', 'News', 'Government', and 'Local'. The main header features the 'Higher Education Services Corporation' logo and the names of Governor Andrew M. Cuomo and President Dr. Guillermo Linares. A purple 'Partner Access' button and a yellow 'Student Access' button are visible. A red arrow points to the 'Student Access' button with the text 'CLICK HERE'. Below the navigation, there is a green banner with the text 'What New York's students, parents, borrowers and lenders need to know during the COVID-19 public health emergency.' and a 'Learn More' button. To the right, a 'Quick Links' section lists: 'Check application status', 'Modify TAP application', 'Get Excelsior Scholarship notifications', and 'Get Enhanced Tuition Award notifications'. Social media icons for Facebook, Twitter, and YouTube are also present.

Step 2: Click on the link that you need assistance with

Before you can review your account, you need to authenticate your identity using your HescPIN User ID and PIN. You need to do this only once, when you first access any of the functions below. If you do not already have a HescPIN User ID and PIN, you will be prompted to create one.

Please select from the Student or Parent Account menu to begin.

Student or Parent Account

- [Change HESC PIN Account/Email address](#)
- [Review My NYS Financial Aid Information](#)
- [Update College Information](#)
- [Request A TAP Form](#)
- [View Get on Your Feet Loan Program information](#)
- [View Loan Forgiveness Status](#)
- [View FFEL Loan History](#)
- [View NYHELPS Loan Status](#)
- [Make Credit Card Default Loan Payment](#)

Step 3: Log into your TAP Account

- Once you're logged onto your TAP account, follow the instructions on the website.
- For additional help, you may contact your college counselor by email

**Higher Education
Services Corporation**

Andrew M Cuomo, Governor Dr. Guillermo Linares - President



[Prepare](#) [Pay](#) [Repay](#) [Contact](#)

HESCPIN Authentication System

[First time users click here to register with HESC](#)

Returning Users Enter your HESCPIN User ID and PIN.

To sign in to the HESCPIN Authentication System, enter your User ID and PIN, then click the "Enter" button. To leave without signing in, click the "Exit" button.

Required information is marked with a *.

*User ID:

*PIN:

*Last four digits of SSN:

[I forgot my User ID or PIN](#)